

Role Description

Wildlife Hospital Volunteer



Cluster/Agency	Climate Change, Energy, the Environment and Water
Department/Agency	Office of Environment and Heritage
Division/Branch/Unit	Taronga Conservation Society Australia
Location	Taronga Western Plains Zoo, Dubbo
Kind of Position/Role	Volunteer Wildlife Hospital
Time Commitment	Available Monday to Sunday 1 day per week or 1 day per fortnight (12-month commitment) Shifts are 5-8 hours in length between the hours of 8am-4:00pm
Training Required	Volunteer Induction & eLearning modules
Date of Approval	JUNE 2025
Agency Website	taronga.org.au

Department/Agency overview

The **Department of Climate Change, Energy, the Environment and Water (DCCEEW)** brings together the functions from the former Planning and Environment, and Industry Clusters, including the Office of Environment and Heritage. **Taronga Conservation Society Australia (Taronga)** forms part of the DCCEEW in The Environment and Heritage Group. Taronga's vision is to create a shared future for wildlife and people. Through our efforts we protect endangered species, increase understanding of wildlife and inspire community action.

Primary purpose of the Taronga Volunteer Roles

Taronga volunteers support the Taronga Conservation Society Australia to achieve their vision of Securing a Shared Future for Wildlife and People.

Primary purpose of the role

To provide animal husbandry assistance to our TWPZ Wildlife Hospital nursing team in the areas of cleaning, waste disposal, sick and injured animal husbandry and food preparation.

Key accountabilities

- Assist with sick and injured animal husbandry including cleaning, washing and food preparation. Animal handling where appropriate and cage set up for sick animals or rehabilitation.
- Follow divisional and work health and safety procedures.
- Maintain excellent working relationships with team members.

Key challenges

- Maintaining a good knowledge of Taronga's animal collection and programs.
- Undertaking physical tasks in all weather conditions.
- Working effectively within a diverse team environment.

Key relationships

Who	Why
Internal	
Employees, Students and Volunteers	<ul style="list-style-type: none">Working effectively alongside employees, students and volunteers
External	
Zoo Guests	<ul style="list-style-type: none">Providing information and excellent customer service
Community	<ul style="list-style-type: none">Representing Taronga's brand and values positively

Role dimensions

Decision making

This position works under close supervision and direction, referring regularly to the Volunteer Coordinator and Unit Supervisor.

Reporting line

This position reports to the Volunteer Coordinator for the division.

Direct reports

There are no positions reporting directly to the Taronga Western Plains Zoo Wildlife Hospital Volunteer.

Budget/Expenditure

Nil

Essential requirements

1. Demonstrated ability to work as a part of a diverse team.
2. Excellent interpersonal skills, including the ability to establish good working relationships.
3. A commitment to wildlife care and conservation.
4. Ability to work independently, follow written work procedures and take responsibility for tasks.
5. A good level of fitness and stamina, including the ability to bend, squat, lift and do repetitive movement.
6. The ability to work outdoors in all weather conditions.
7. Demonstrated commitment, punctuality and reliability.